

STUDENT SATISFACTION SURVEY REPORT 2022-2023

Student Satisfaction Survey is conducted every year to know about the students' perception about Teaching – Learning and Evaluation, which will help to upgrade the quality of process followed in our institution. In SSS there are Thirty – five questions all over, out of which twenty – one questions are on teaching – learning evaluation (twenty questions are objective type and one question provides opportunity for the students to give their observations / suggestions in a descriptive way to improve the overall teaching – learning experience in our institution). The questionnaire covers a wide array of skills involved in the teaching process which vary from teaching skills of the teacher, technical knowledge, effectiveness of communication, preparedness, doubt clearing skills and use of ICT, to overall approach to the educational process like motivation, interpersonal relationships, feedback, dynamically modifying teaching methodology to help weak students etc., The email ids of all the students in the institution currently pursuing the degree was acquired for all the UG and PG Program. Questionnaire were sent in Google forms through the link <https://www.bilasagirlscollege.ac.in/College.aspx?PageName=Report%20on%20Student%20Satisfaction%20Survey>. This fetched response from students was recorded and performance of stakeholders were analyzed with regards to the feedback provided. End analysis of the survey is done using software which will aggregate the response and generate the score of student satisfaction survey. A robust mechanism is followed by this software so as to follow a holistic unambiguous approach towards quantifying the student feedback in a comprehensively inferable manner. Inference from the feedback is analyzed thoroughly by the appellate authorities and corrective measures are implemented.

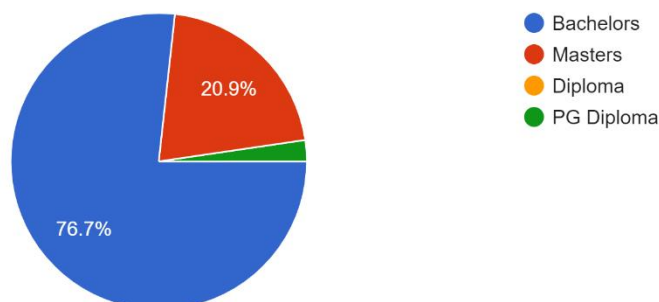
<https://docs.google.com/spreadsheets/d/1VAxBhoUz-tjj5J3gXwHa--8I6O7pPP3UmwZ3Asku7-E/edit#gid=1950482386>

SN	Description	Average
1	Whole syllabus was covered in the class?	19.4
2	Is the curriculum to your field of study is relevant	19.4
3	The teacher's approach to teaching can best be described as	20
4	Are the teachers proficient enough	19.56
5	How well do the professors/teachers teach	19.54
6	How is the course internal evaluation method by the teacher	19.06
7	The teachers illustrate through examples and applications	20
8	Is your performance in assignments discussed with you	20
9	The teachers identify your strengths and encourage you with providing right level of challenges.	19.08
10	Teachers are able to identify your weaknesses and help you to overcome them.	19.54
11	The institute takes active interest in promoting internship, field projects, field visit opportunities for students	20

12	Does teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	19.08
13	The institution provides multiple opportunities to learn and grow	19.08
14	Teachers inform you about your expected competencies, course outcome and program outcomes.	20
15	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	19.54
16	The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.	19.06
17	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	19.08
18	Teachers encourage you to participate in extracurricular activities.	20
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	19.98
20	The overall quality of teaching – learning process in your institute is very good.	19.08
21	Give three observation/ suggestions to improve the overall teaching – learning experience in your institution.	-

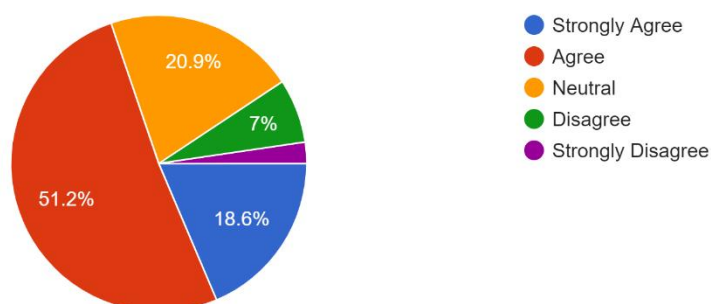
1. What program are you pursuing now?

43 responses



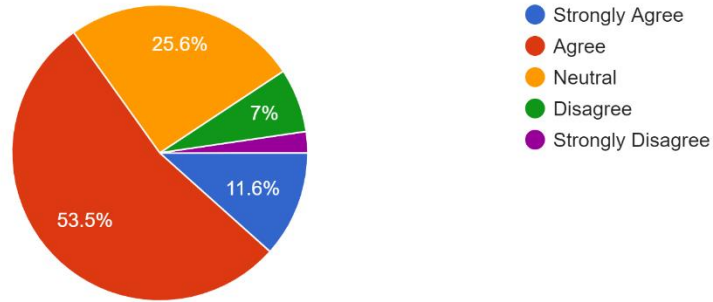
2. Whole syllabus was covered in the class?

43 responses



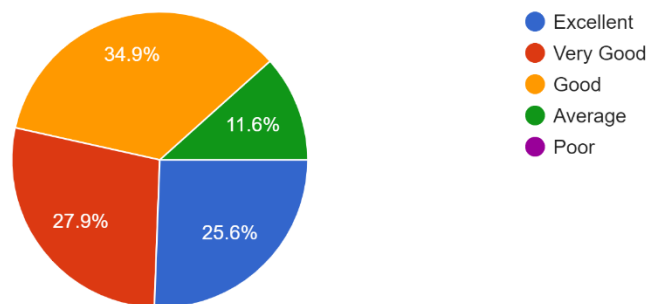
3. Is the curriculum to your field of study is relevant?

43 responses



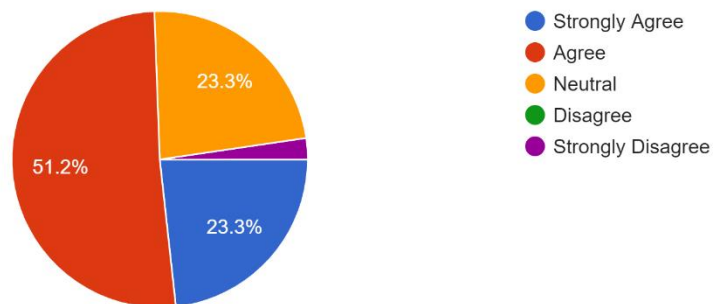
4. The teacher's approach to teaching can best be described as?

43 responses



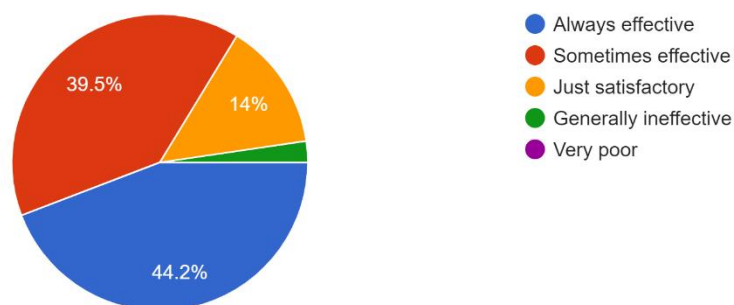
5. Are the teachers proficient enough?

43 responses



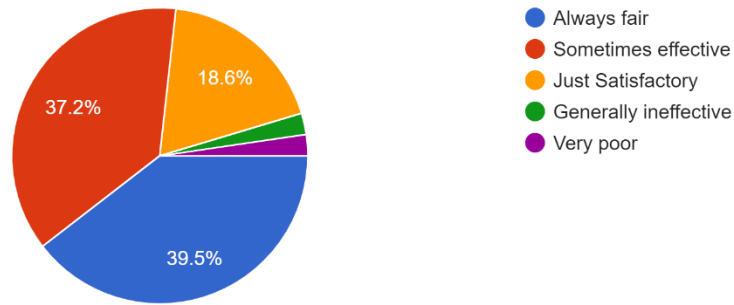
6. How well do the professors/teachers teach?

43 responses



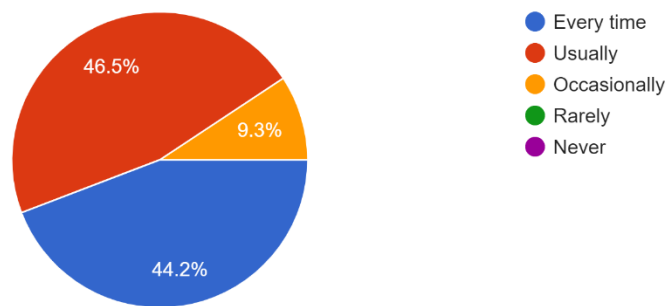
7. How is the course internal evaluation method by the teacher?

43 responses



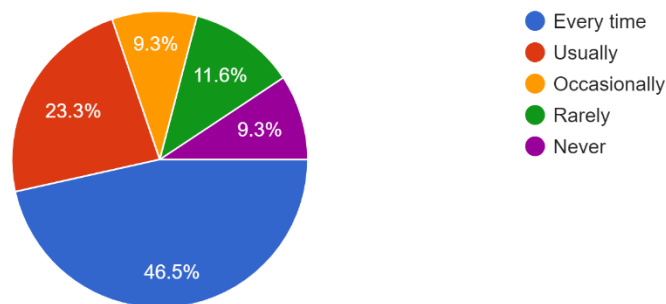
8. The teachers illustrate through examples and applications.

43 responses



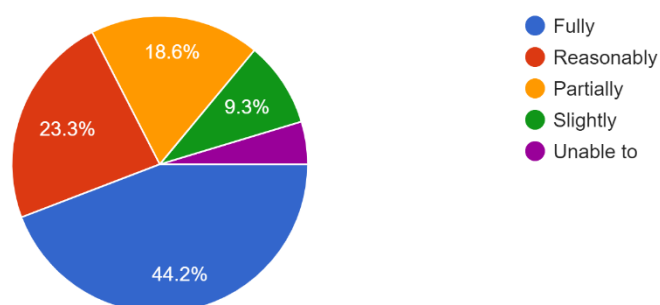
9. Is your performance in assignments discussed with you?

43 responses



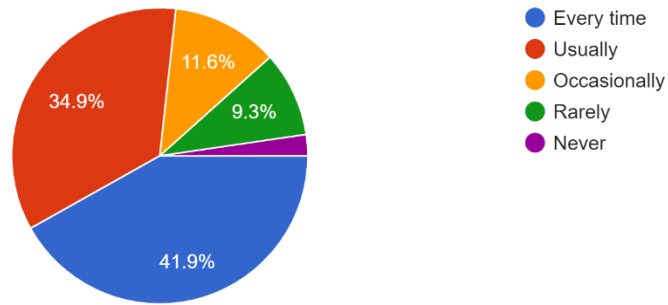
10. The teachers identify your strengths and encourage you with providing right level of challenges.

43 responses



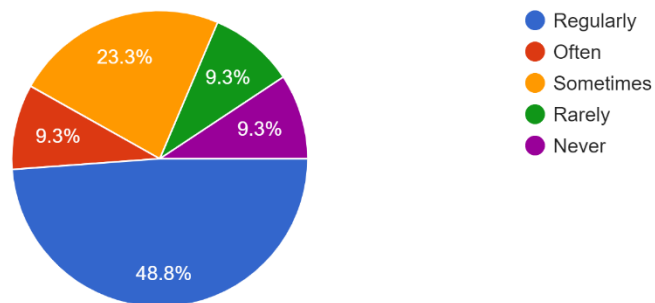
11. Teachers are able to identify your weaknesses and help you to overcome them.

43 responses



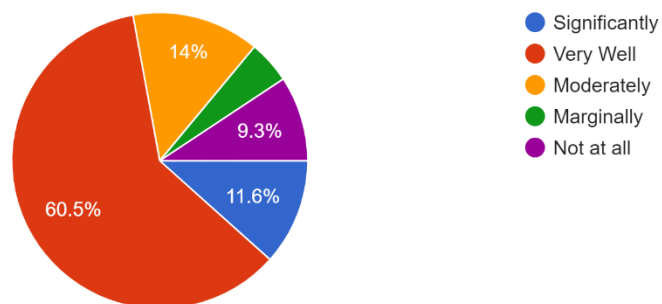
12. The institute takes active interest in promoting internship, field projects, field visit opportunities for students.

43 responses



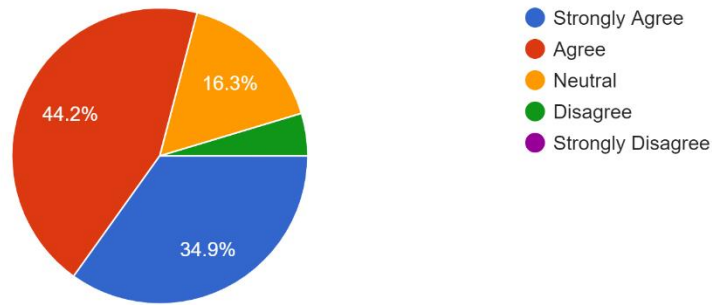
13. Does teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

43 responses



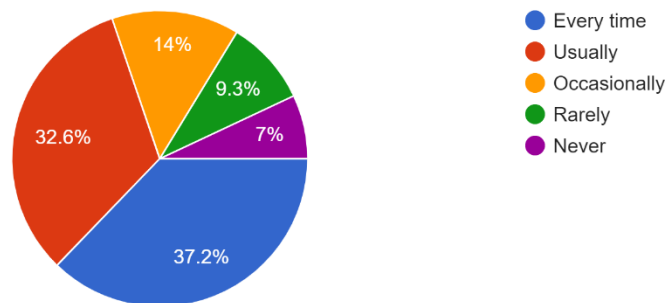
14. The institution provides multiple opportunities to learn and grow

43 responses



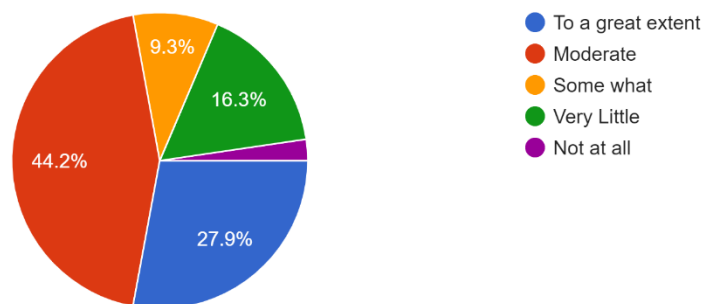
15. Teachers inform you about your expected competencies, course outcome and program outcomes.

43 responses



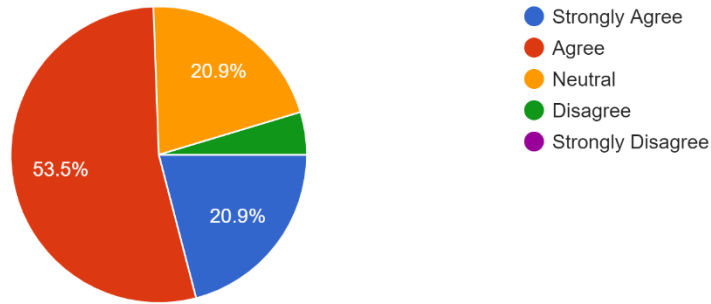
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

43 responses



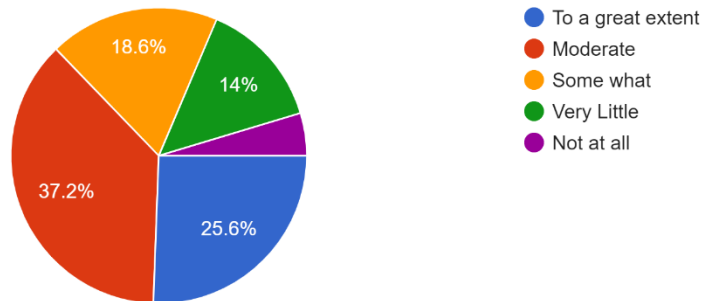
17. The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

43 responses



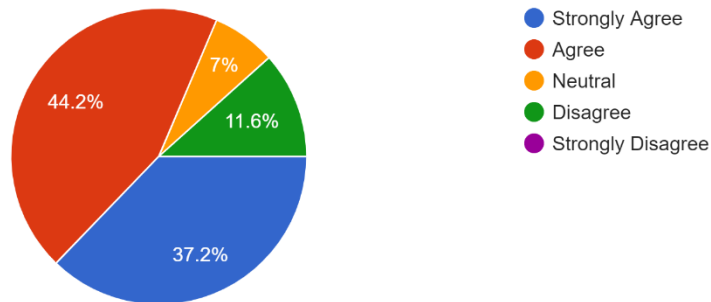
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

43 responses



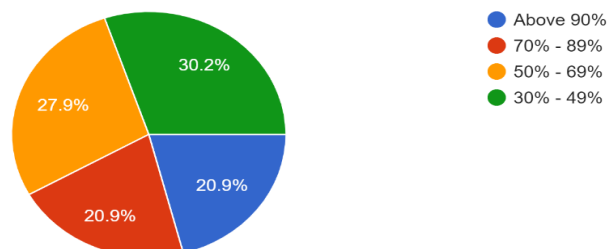
19. Teachers encourage you to participate in extracurricular activities.

43 responses



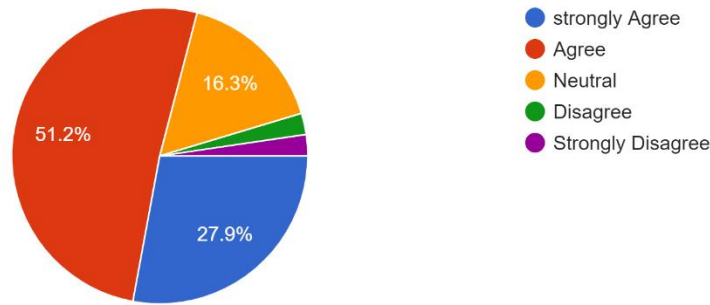
20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

43 responses



21. The overall quality of teaching-learning process in your institute is very good.

43 responses



22. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. 43 responses

Very good

Good

It's good

1. All the lesson or subjects must be taught in English language. 2. Books in library must be available in English also. 3. Cleanliness must be improved in classroom.

Every child is special....Give importance to the answer of each child. 3. Understand the children present in your class. 3. Give importance to the answer of each child.

Very best experience in college, I liked

Verry good

Try to understand in simple way

Listening . Speaking. Reading

1) should strongly provide a fixed time table. 2) A well professional uniform should be there. 3) Other novel, and story books should be provided to students by library. 4) Infrastructure improvement (mic, pad vending machines are not working).

All books of library should be available Improvement in infrastructure (mike, benches etc.) There should be a knowledgeable person in help desk

Having a smart classes, encourage initiatives & organize games

Yes

Teachers must interact with students while doing projects and assignments also their mistakes in it

Group work and some short objective competition and games based on study

Answering the questions of the student to the teacher and trying his best to integrate to him .

1. Use the multimedia, projector

Best teacher provided

Projector,

Verry good

With mike

Use better graphics and visual media to engage students well.

Need more teachers

Giod

Use better graphics and visual media to engage students well. ... 2) Try to reach every student and ask for their doubts. ... 3) Make teaching a two way

1.Digital classes should be provided at least two times in a week. 2.internship facility should be provided 3. provide culture activities on the basics of on going syllabus / course

CCTV camera in all rooms Teach on projectors

Good explanation, teach with proper diagram

More improvement in education an other program

Its a good process of learning in our college no change required

Yes

Pdhai thik thak hota h kuchh teacher bahut achchha pdhate hai Lekin kuchh(2-3) bolkar chale jate h bhale hi students ko smjh me aaya ho ya na aaya ho

Madam should be good Madam should bring class daily

Madam should Madam should bring class daily

Good

Teaching method was good, but classroom capacity Must be increase

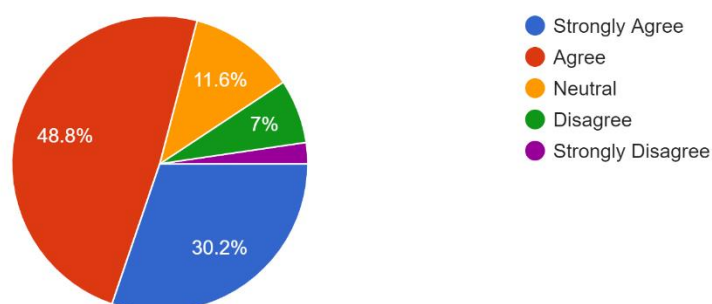
Use ICT tools

Consultant Understand Emotional connection

Teachers are not regular , so this can be improved and syllabus is not completed by teacher till exam dates , even they don't take extra classes to complete it so this can be improved

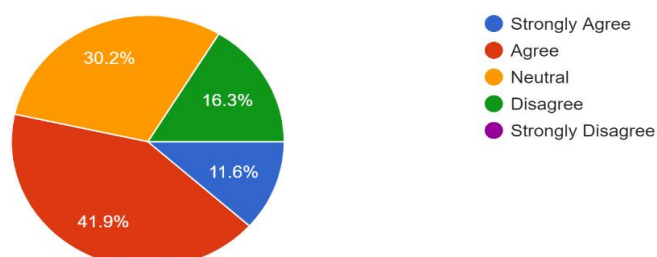
23. The college has good canteen in term of neatness and food it offers.

43 responses



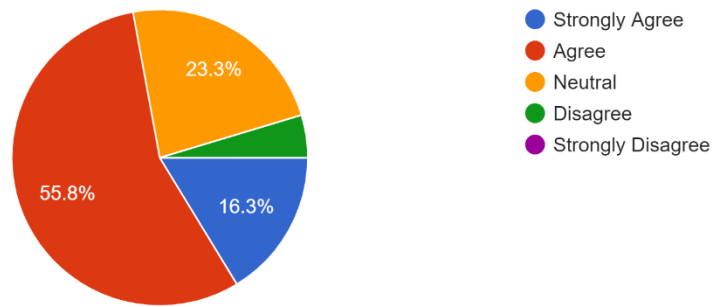
24. College library is fully equipped with sufficient books and journals.

43 responses



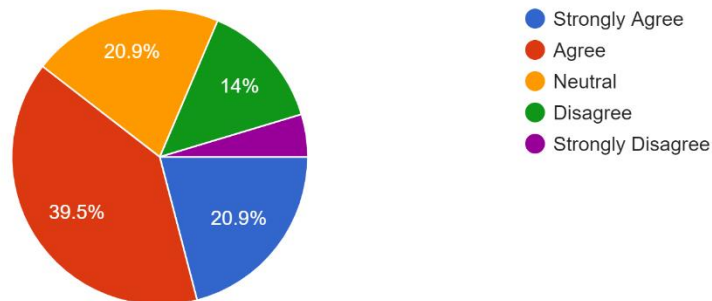
25. Apart from curricular, college provides excellent exposure in terms of various other Activities.

43 responses



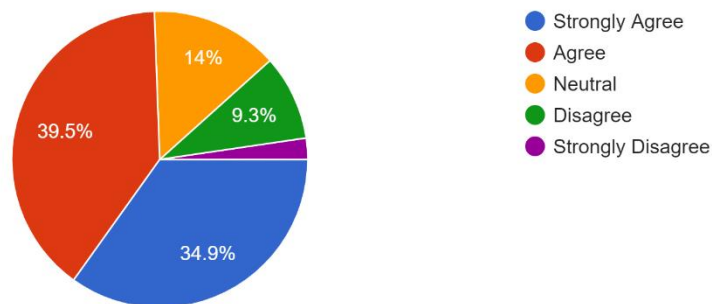
26. Adequate and clean facilities are available regarding washrooms.

43 responses



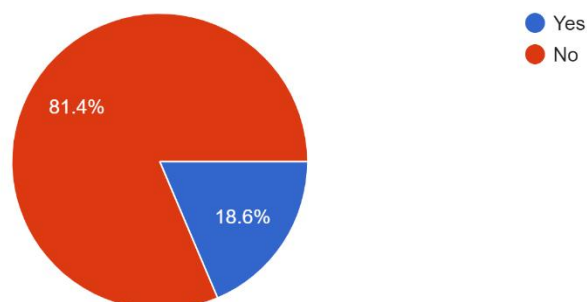
27. Safe and continuous supply of drinking water is available in college.

43 responses



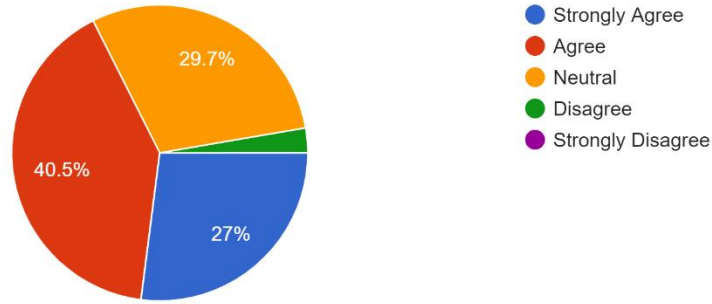
28. Are you residing in the hostel?

43 responses



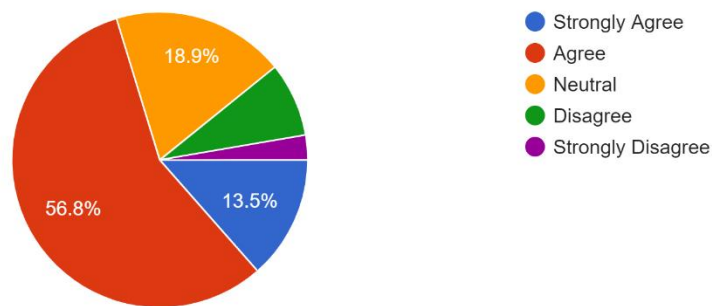
29. 1. Rooms and surroundings are clean and well maintained.

37 responses



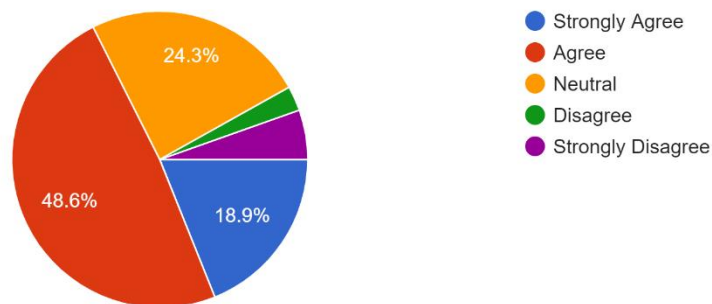
30. 2. Sufficient activities are conducted to keep students engaged in their extra time.

37 responses



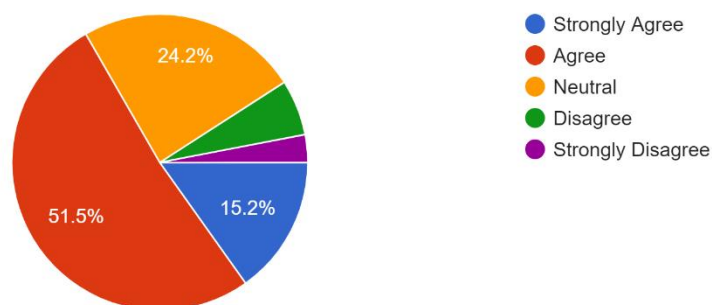
31. 3. Emotional well being of students are well taken care of.

37 responses



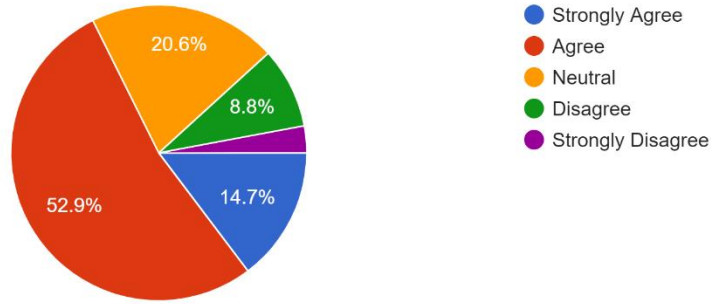
32. 4. Adequate medical facilities are timely available in the hostel.

33 responses



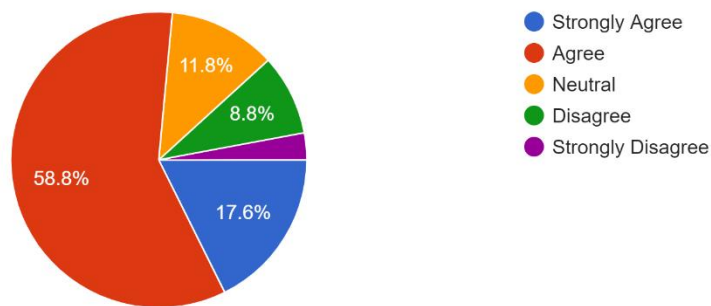
33. 5. Safe and continuous supply of drinking water is available in hostel.

34 responses



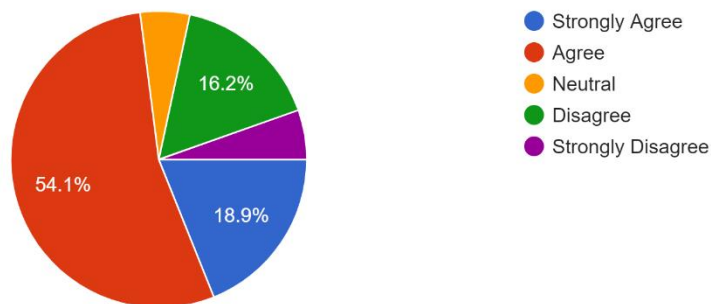
34. 6. Mess is clean, well maintained and provides hygienic food.


34 responses



35. 7. Connectivity and availability of internet facilities.

37 responses




Principal
Govt. Bilasa Girls P.G. College
(Autonomous) Bilaspur (C.G.)

Questionnaire

Student Satisfaction Survey

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her sincere effort and thought. Her identity will not be revealed.

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 22 is student's opportunity to give suggestions or improvements; she can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

* Required

1. **Name ***

2. **Class ***

3. **Roll No. ***

4. **Email ***

5. **Mobile No. ***

1. **What Discipline are you pursuing now?**

Arts/**Humanities**

Science

Commerce

Home **Science**

B.Lib.

M.Lib.

2. **Whole syllabus was covered in the class?**

4 – **Strongly** agree

3 – **Agree**

2 – **Neutral**

1 – **Disagree**

0– **Strongly** disagree

3. **Is the curriculum to your field of study is relevant?**

4 –**Strongly** agree

3 – **Agree**

2 – **Neutral**

1 – **Disagree**

0 – **Strongly** disagree

4. **The teacher's approach to teaching can best be described as?**

4 –**Excellent**

3 – **Very Good**

2 – **Good**

1– **Average**

0– **Poor**

5. Are the teachers proficient enough?

4 – Strongly Agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

6. How well do the professors/teachers teach?

4 – Always effective

3 – Sometimes effective

2 – Just satisfactory

1 – Generally ineffective

0 – Very poor

7. How is the course internal evaluation method by the teacher?

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

8. The teachers illustrate through examples and applications.

4 – Every time

3 – Usually

2 – Occasionally

1 – Rarely

0 – Never

9. Is your performance in assignments discussed with you?

4 – Every time

3 – Usually

2 – Occasionally

1 – Rarely

0 – Never

10. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

3 – Reasonably

2 – Partially

1 – Slightly

0 – Unable to

11. Teachers are able to identify your weaknesses and help you to overcome them.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

12 The institute takes active interest in promoting internship, field projects, field visit opportunities for students

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

13. Does teaching and mentoring process in your institution facilitates you incognitive, social and emotional growth

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

14. The institution provides multiple opportunities to learn and grow

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

15 Teachers inform you about your expected competencies, course outcome and program outcomes.

4 – Every time

3 – Usually

2 – Occasionally

1 – Rarely

0 – Never

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

18 Efforts are made by the institute/ teachers to inculcate soft skills, lifeskills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

19 Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

20 What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%

21. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

22. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

23. The college has good canteen in term of neatness and food it offers.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

24. College library is fully equipped with sufficient books and journals.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

25. Apart from curricular, college provides excellent exposure in terms of various other Activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

26. Adequate and clean facilities are available regarding washrooms.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

27. Safe and continuous supply of drinking water is available in college.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

28. Are you residing in the hostel?

Yes

If yes, proceed with questions 29

No

Hostel Survey

29. 1. Rooms and surroundings are clean and well maintained. .

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

30. 2. Sufficient activities are conducted to keep students engaged in their extra time.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

31. 3. Emotional well being of students are well taken care of.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

32. 4. Adequate medical facilities are timely available in the hostel.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

33. 5. Safe and continuous supply of drinking water is available in hostel.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

34. 6. Mess is clean, well maintained and provides hygienic food.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

35. 7. Connectivity and availability of internet facilities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree



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